RESIDENT ROUNDTABLE MONTHLY MEETING

Thursday, July 8th 6-8pm

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New York City Housing Authority (NYCHA)

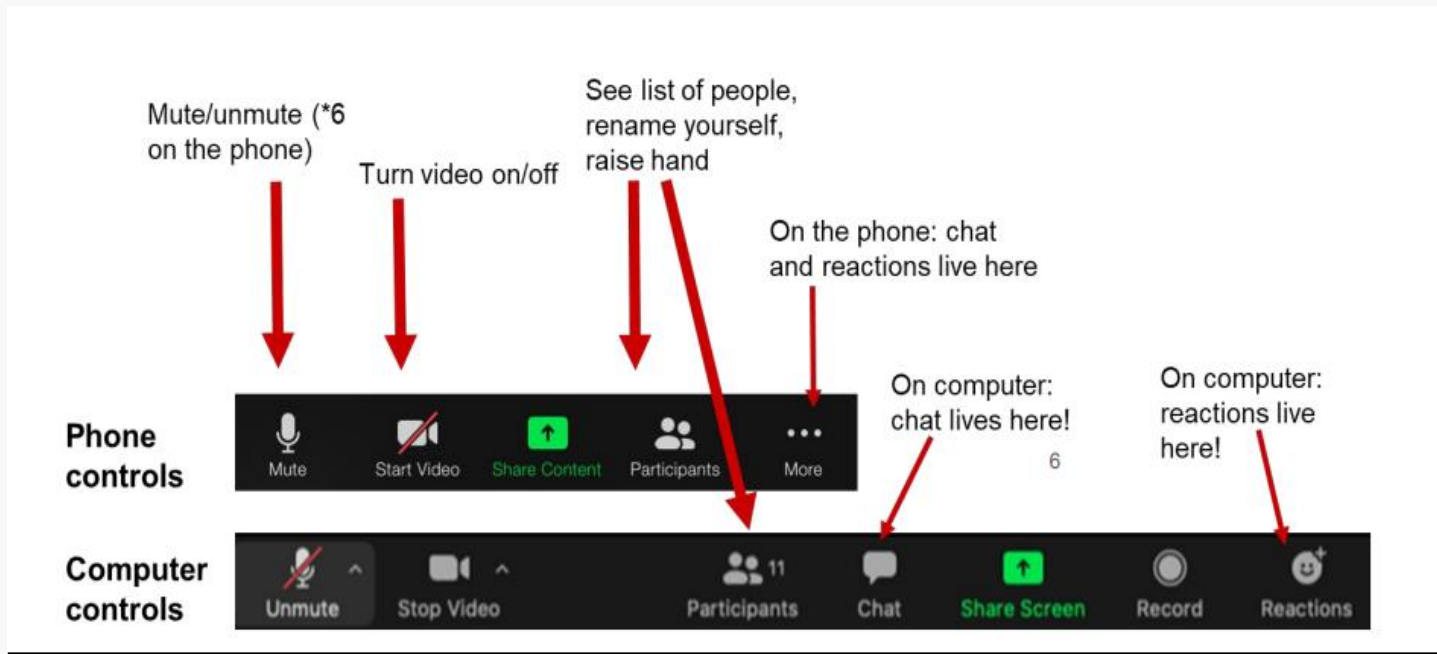Hello Resident Roundtable members , welcome to **NYCHA's Resident Roundtable July** meeting!
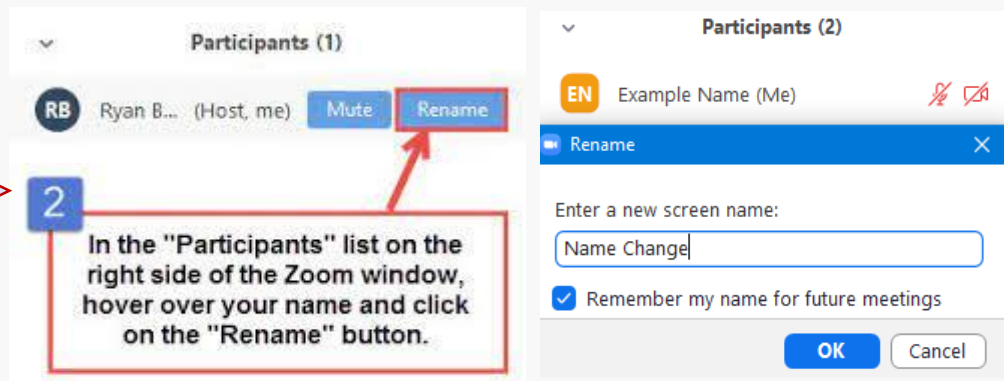
Agenda

- Welcome!

- Refresh: Zoom 101

- Reintroductions – name, development, favorite NYC movie

- Results from Roundtable June Survey

- Q&A

- Roundtable Subcommittees – framing, results from survey, assignments

- Breakout Rooms – Subcommittee discussion, questions, concerns

- Next Steps

- Q&A, Discussion, Wrap Up

Refresh: Zoom Tech 101

Mute/unmute (*6 on the phone)

Turn video on/off

See list of people, rename yourself, raise hand

On the phone: chat and reactions live here

On computer: chat lives here!

On computer: reactions live here!

Phone controls

Mute | Start Video | Share Content | Participants | More | 6

Computer controls

Unmute | Stop Video | Participants 11 | Chat | Share Screen | Record | Reactions

Changing Your Name on Zoom to FNAME LNAME

Participants (1)

RB Ryan B... (Host, me) Mute Rename

2 In the "Participants" list on the right side of the Zoom window, hover over your name and click on the "Rename" button.

Participants (2)

EN Example Name (Me)

Rename

Enter a new screen name:

Name Change

☑ Remember my name for future meetings

OK Cancel

NEW YORK CITY
HOUSING
AUTHORITY

Please introduce yourself!

Be sure to share (*20 second response*):

- Your Name

- Your NYCHA Development

- What is you favorite NYC movie?

Resident Roundtable Survey Results

Results based at total of 27 Roundtable member responses

Q3: To schedule the recurring general monthly Resident Roundtable meeting, we need a consensus on which week, day and time works best for the majority. Please select what day and time generally works best for you. (Please check all that apply):
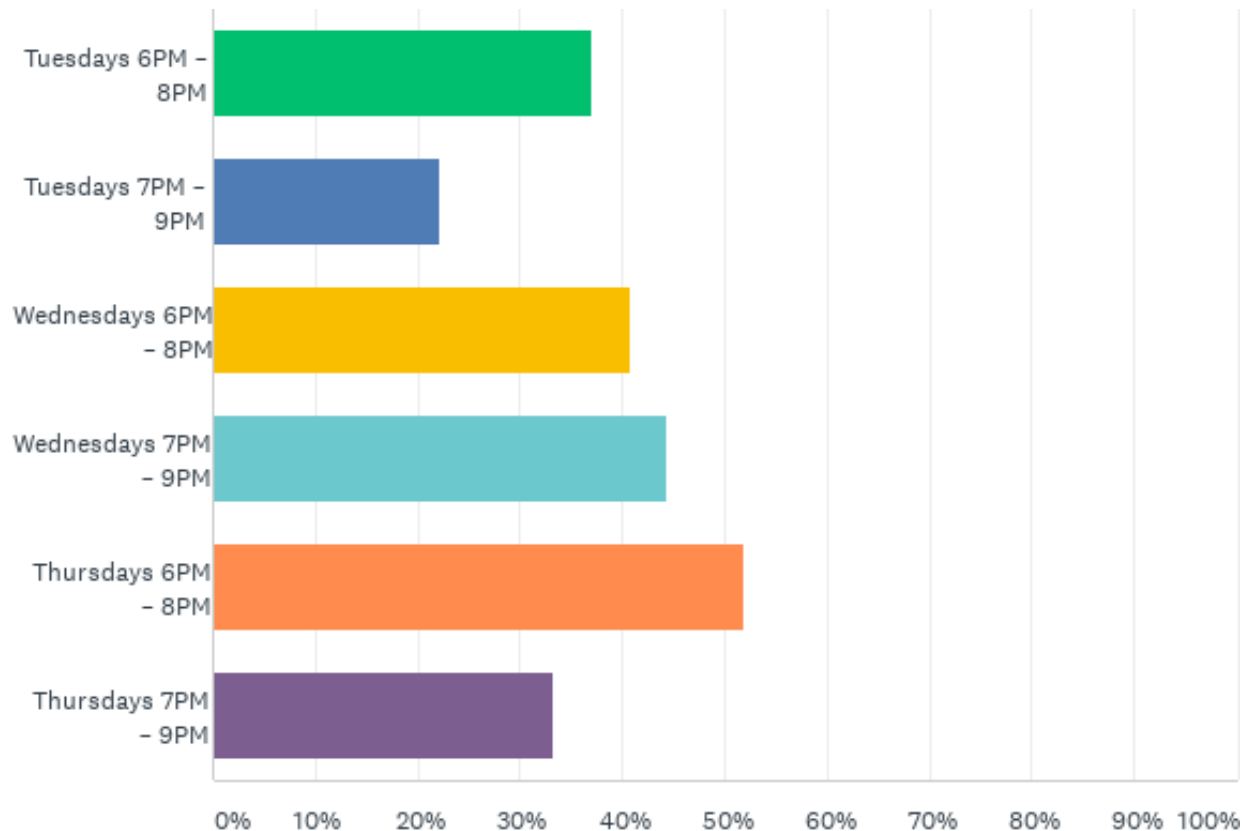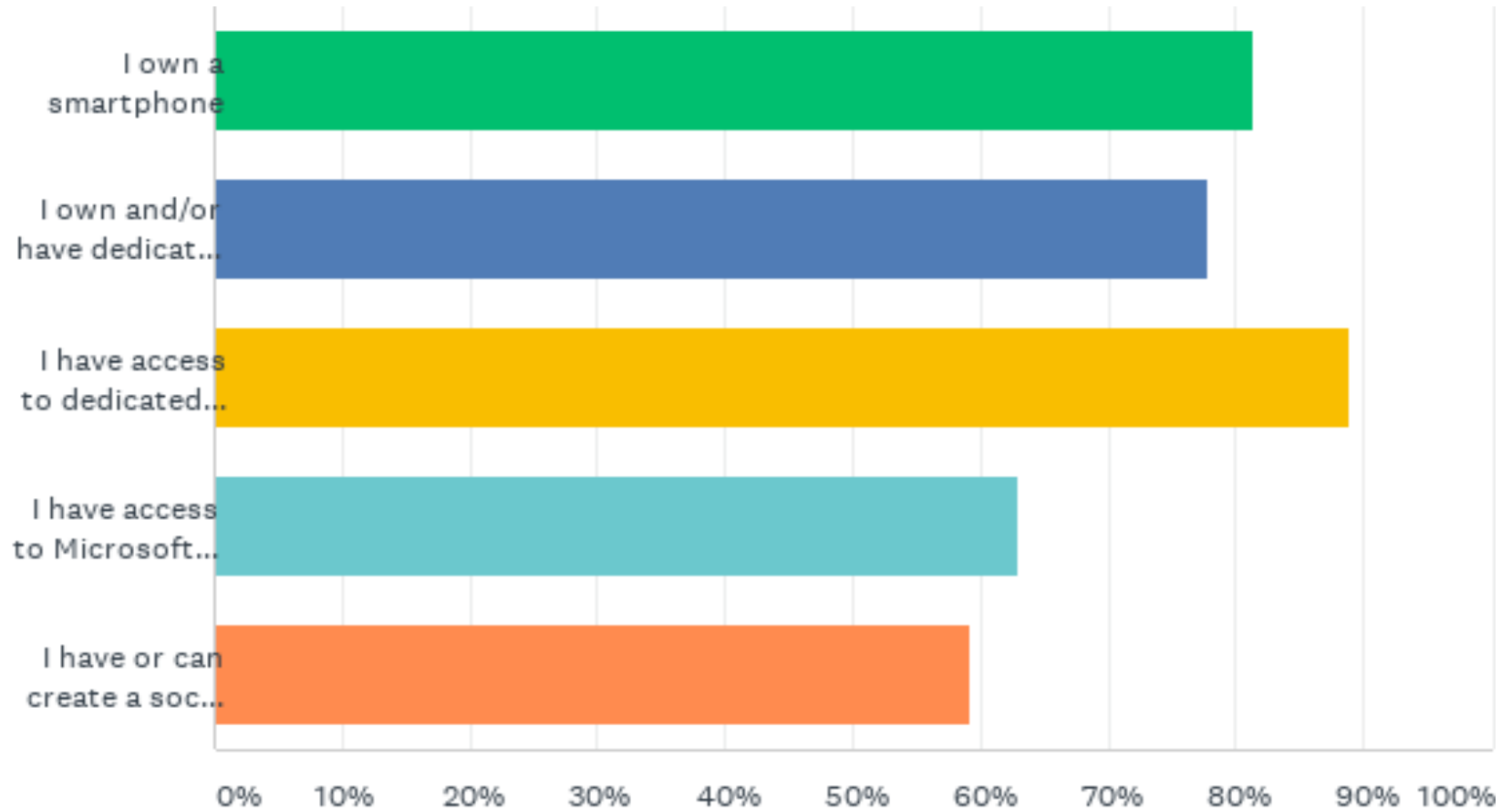
Q4: Please select the week of the month that generally works best for you.
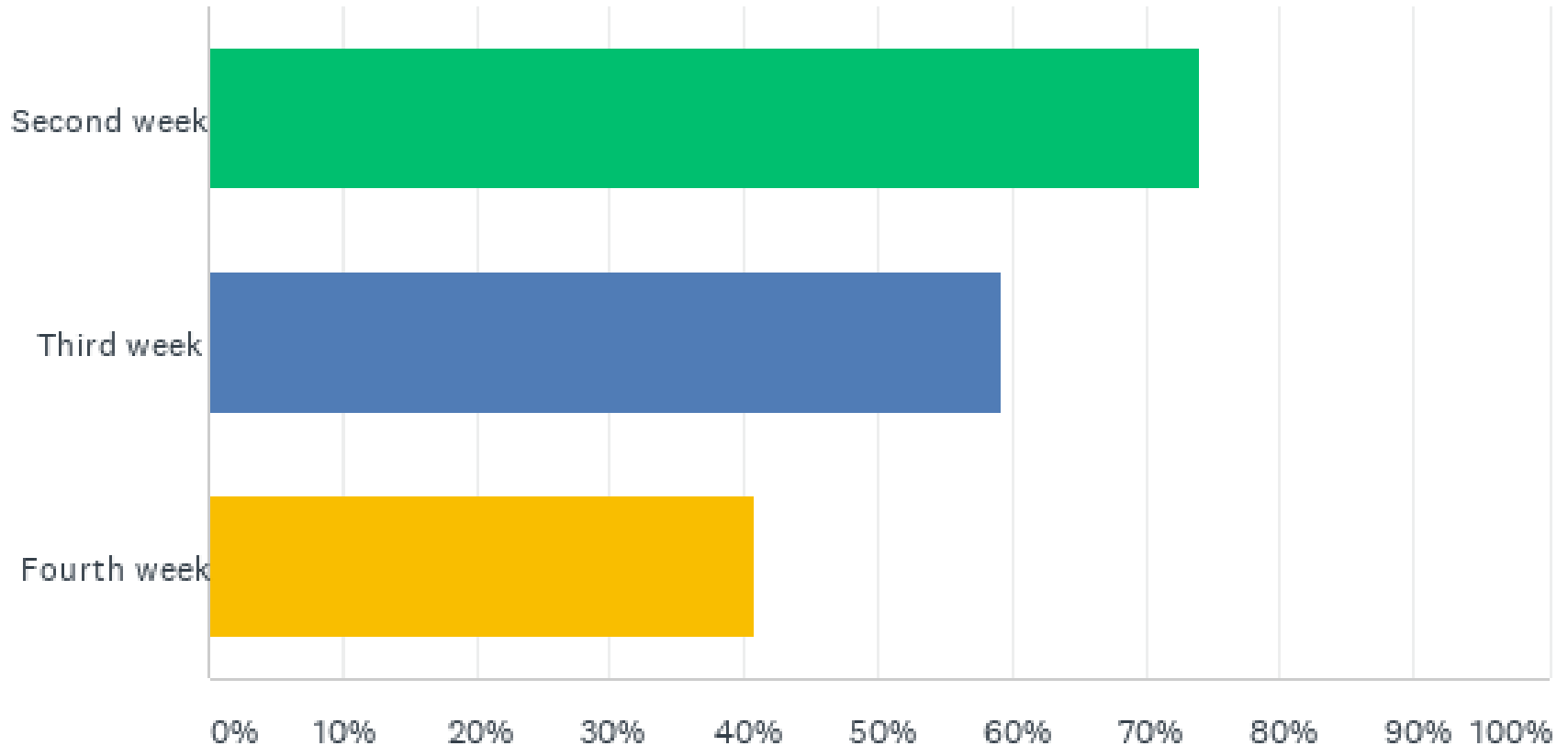
Q5: Access to Technology

Q6: Comfort with using technology

	BEGINNER	MODERATE	ADVANCED	TOTAL	WEIGHTED AVERAGE
Creating PowerPoint presentations	48.15% 13	29.63% 8	22.22% 6	27	1.74
Creating a flyer	33.33% 9	40.74% 11	25.93% 7	27	1.93
Creating a survey	59.26% 16	22.22% 6	18.52% 5	27	1.59
Sharing my screen during Zoom meeting	44.44% 12	37.04% 10	18.52% 5	27	1.74
Using Microsoft Teams	55.56% 15	25.93% 7	18.52% 5	27	1.63
Using social media to share information	29.63% 8	40.74% 11	29.63% 8	27	2.00

Q7: As a Resident Roundtable member, you are responsible for gathering and sharing information with NYCHA residents in your community. Please select the ways you intend to engage residents in your NYCHA development and within the assigned neighborhoods regarding Resident Roundtable topics?

ANSWER CHOICES	RESPONSES	
Telephone Calls	59.26%	16
Text Messages	59.26%	16
Emails	77.78%	21
Social Media	55.56%	15
Word of Mouth	70.37%	19
Flyer Distribution	62.96%	17
Door to Door Conversation	29.63%	8
Tabling	14.81%	4
Attending Community Meetings	66.67%	18
Other (please specify)	11.11%	3
Total Respondents: 27		

Q11: Participation in the work streams listed below is OPTIONAL. If you would like to participate please select the top two (2) NYCHA work streams that you are most interested in.
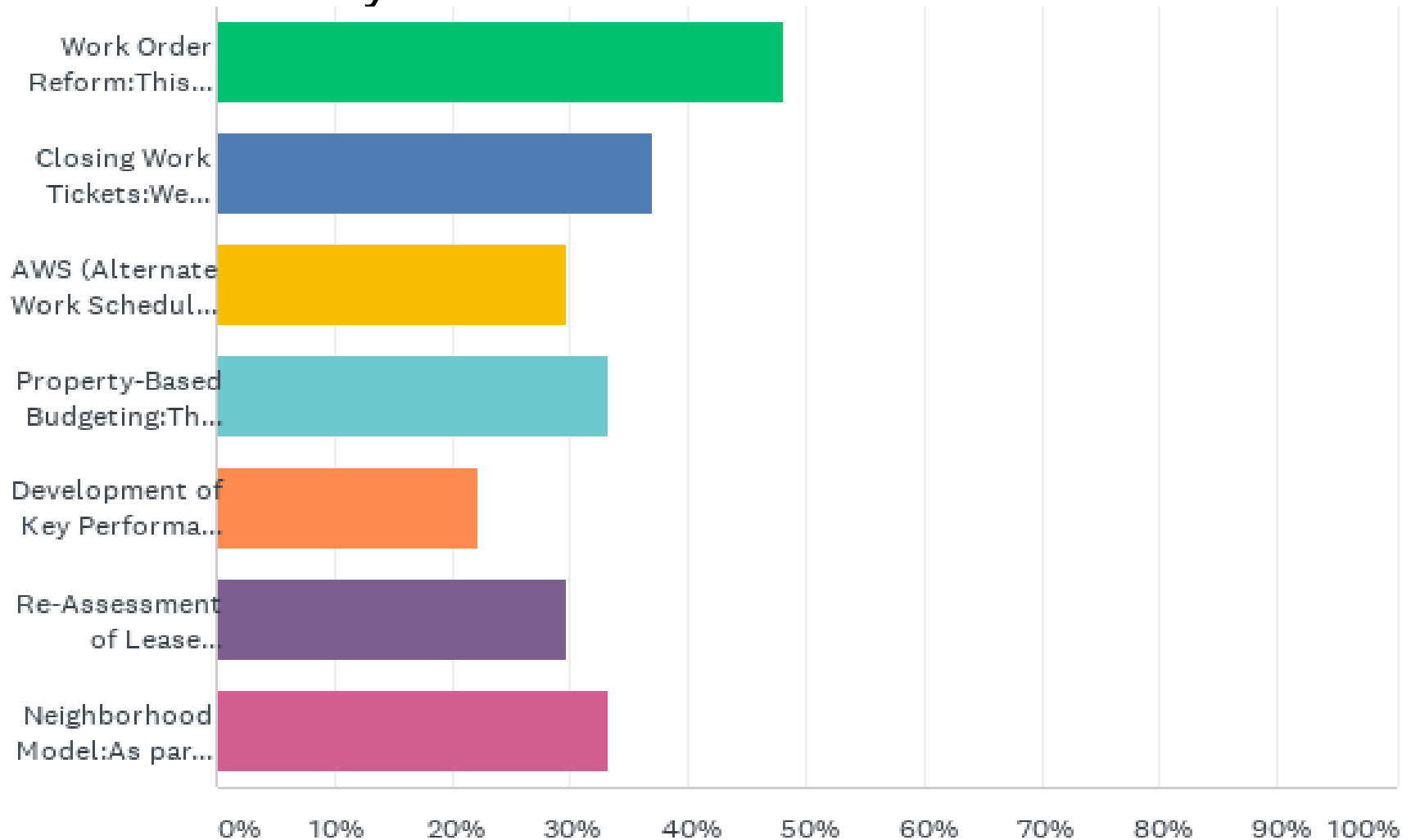
Q&A

Any questions?

Purpose of the Resident Roundtable

NYCHA's Transformation Plan can only be successful if it creates a true partnership between residents and employees.

The purpose of the Resident Roundtable is to create a formal role for resident participation in designing and informing the implementation of NYCHA's Transformation Plan. The Roundtable will enable resident led working groups as well as embed residents alongside NYCHA staff in project teams.

Scope of Work and Duties

How will Roundtable members participate in the work of the Transformation Plan? What will I actually do?

1. *Work in Subcommittees* that each focus on a distinct topic area to produce recommendations to NYCHA about how to make improvements to that area – and participate in the implementation of approved recommendations

2. *Collect feedback and data from fellow residents* in your development and other developments in your Neighborhood about the issues you're working on to inform your recommendations and suggestions

3. If desired, *participate in NYCHA project working groups* – "workstreams" – for priority projects from the Transformation Plan

Subcommittees: Purpose

- Work in small teams to discuss issues for one key topic area (e.g. Safety & Security)
- Make recommendations to the full Roundtable, and ultimately to NYCHA
- Help to implement recommendations that are approved by NYCHA
- Coordinate feedback from fellow residents
- *NYCHA staff will support all the work of the Subcommittees*

Subcommittees: Topic Areas

Roundtable Members' Interests

- Safety and security (19)
- Quality of life (13)
- Quality assurance, feedback channels, & accountability (8)
- Lease enforcement (8)
- Repairs / infrastructure planning (4)
- Groundskeeping & sanitation (4)
- NYCHA hiring processes / job training (4)
- Communication between residents and management (3)
- Health issues (2)
- Activities and functions for residents (2)
- Resource allocation & budgeting (2)
- Home ownership / resident management companies (1)
- Technology (1)
- Organizational issues (1)
- NYCHA Journal (1)
- Risk management (1)
- Development updates for every project housing like Coney Island (1)
- Rent calculation to take into consideration costs of living (1)

Proposed Subcommittee Topics

1. Safety & Security
2. Quality of Life
3. Quality Assurance, Feedback Loops, Accountability
4. Lease Enforcement

Subcommittees: Proposed Assignments

Safety & Security	Quality of Life	Quality Assurance	Lease Enforcement
Tekima Letman	Nancy Johnson	Celia Rivera	Sandra Perez
Cai Wiggins	Bernice Swinton	Sojourner Smith	Loinsworth Sankarsingh
Reginald Bowman	Muriel Logan	Dominique Arrington	Daouda Diomande
Taurean Lewis	Yolyevett Arriola-Alvarez	Audrey West	Brenda Harris
Laila Stracker	Kimberly Richardson	Wayne Breamfield	Susana Ortiz
Yvonne Jenkins	Herbert "Daniel" Wool	Carlita Blanco	Dominica McCoy
Kathy James	Aissata Diaby	Jean Chappell	Sybil Allen
Monalisa "Lisa" Ortiz	Mia Berrios	Beverly MacFarlane	Theresa Bell

Breakout Rooms

- 15 mins – open discussion, questions, concerns, etc.
- Breakout Rooms organized by proposed subcommittee assignments
- Each room has one NYCHA staff person
- Discussion prompts:
  - Do these subcommittee topics make sense to you, based on Roundtable members' stated interests?
  - Is anything missing?
  - Should anything be amended?
  - Do you have any concerns about or amendments to the proposed subcommittee assignments?

Zoom Breakout Room Etiquette

- Everyone gets a turn to share.

- Use the MUTE button when you're not speaking.

- Use the RAISE HAND button when you want to speak.

- Be respectful of other's words and thoughts.

Raise Hand

Joining Breakout Rooms...

Breakout Room 1

It may take a few moments.
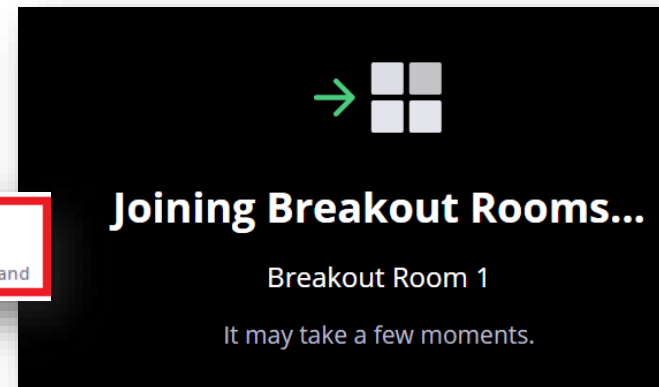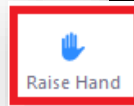
Zoom Breakout Room Etiquette (cont'd)

- *Roles for Breakout Rooms:*

❑ **Facilitator**: Guides the group to stay on topic and share ideas

❑ **Presenter:** Shares out for the group

❑ **Note-Taker:** Takes notes on important topics/points

❑ **Timekeeper:** Monitors times during meetings and various topics

Breakout Room Activity!

- *Prompts:*
  - Do these subcommittee topics make sense to you, based on Roundtable members' stated interests? Is anything missing? Should anything be amended?
  - Do you have any concerns about or amendments to the proposed subcommittee assignments?

Remember!!!

- *Breakout Room Roles:*
  - ☑ Facilitator
  - ☑ Presenter
  - ☑ Note-Taker
  - ☑ Timekeeper

Share-Back

- Each group's assigned ***Presenter***: please give a 1-2 minute recap of the main discussion points from your Breakout Room
    - No need to share everything – just the themes, key takeaways, etc.!
- What feedback to you have about the proposed subcommittee issues and assignments?

Next Steps…

- Workstream assignments
- Logistics for Subcommittee meetings
- Outstanding stipend issues?
- Getting to Know Your Neighborhood Portfolio
- Other items?

Wrap Up Q&A